

WELLBEING SUPPORT SERVICES ASAPD acknowledges that individuals may encounter challenges related to mental health and wellbeing, requiring timely support and assistance. In recognition of this, we have compiled a list of service providers offering confidential support through online or phone consultations. If you require in-person support, please contact your doctor or local health centre.

For individuals who are deaf or hard of hearing, information on text or online support services is also provided.

Family and friends are also encouraged to utilise these resources for guidance on supporting loved ones experiencing difficulties.

If you are concerned for your safety or the safety of others, seek immediate assistance by calling Triple Zero (000).

## **CONTACTS IN EMERGENCY**

### National Relay Service

Phone 1800 555 677 Online chat support <u>link</u> Online captions support <u>link</u>

# NON-EMERGENCY SUPPORT

<u>Lifeline</u>

24/7 crisis and suicide prevention services.

Phone 13 11 14 Online chat support <u>link</u> Text support 0477 13 11 14

**beyondblue** 24/7 for advice, referral and support from a trained mental health professional.

> Phone 1300 224 636 Online chat support <u>link</u>

### Perinatal Anxiety and Depression Australia (PANDA)

Dedicated to supporting the mental health and wellbeing of expecting, new and growing families. Phone 1300 726 306 (Mon to Fri, 9am - 7:30pm AEST)

### <u>Open Arms - Veterans and Families</u> <u>Counselling</u>

Provider of mental health assessment and counselling for Australian veterans and their families.

Phone 1800 011 046

Suicide Call Back Service 1300 659 467 Online chat support <u>link</u> Website <u>link</u> If you are concerned for your safety or the safety of others, seek immediate assistance by calling **Triple Zero (000)**.

<u>Kids Helpline</u> 24/7 counselling for young people aged 5-25.

> Phone 1800 551 800 Online chat support <u>link</u>

**<u>13YARN</u>** 24/7 Aboriginal & Torres Strait Islanders crisis support line.

Phone 13 92 76

<u>Parentline</u> Support, counselling and education for parents.

> Phone 1300 301 300 Online chat support <u>link</u>

<u>MensLine</u> 24/7 support, information and referral service to help men with emotional, family and relationship issues.

> Phone 1300 789 978 Online chat support <u>link</u>

<u>Disability Gateway</u>

Information and services to help people with disability, their family, friends and carers, to find the support they need in Australia.

Phone 1800 643 787

#### <u>QLife</u>

Phone and online anonymous LGBTIQ+ support and referral.

Phone 1800 184 527 Online chat support <u>link</u> (3pm to midnight)

#### <u>Fortify Health Group</u> (formerly Harmony Place)

Mental health services for culturally and linguistically diverse backgrounds and communities.

Phone (07) 3416 6660

SANE helpline

Information, advice and referral for mental illness.

Phone 1800 187 263